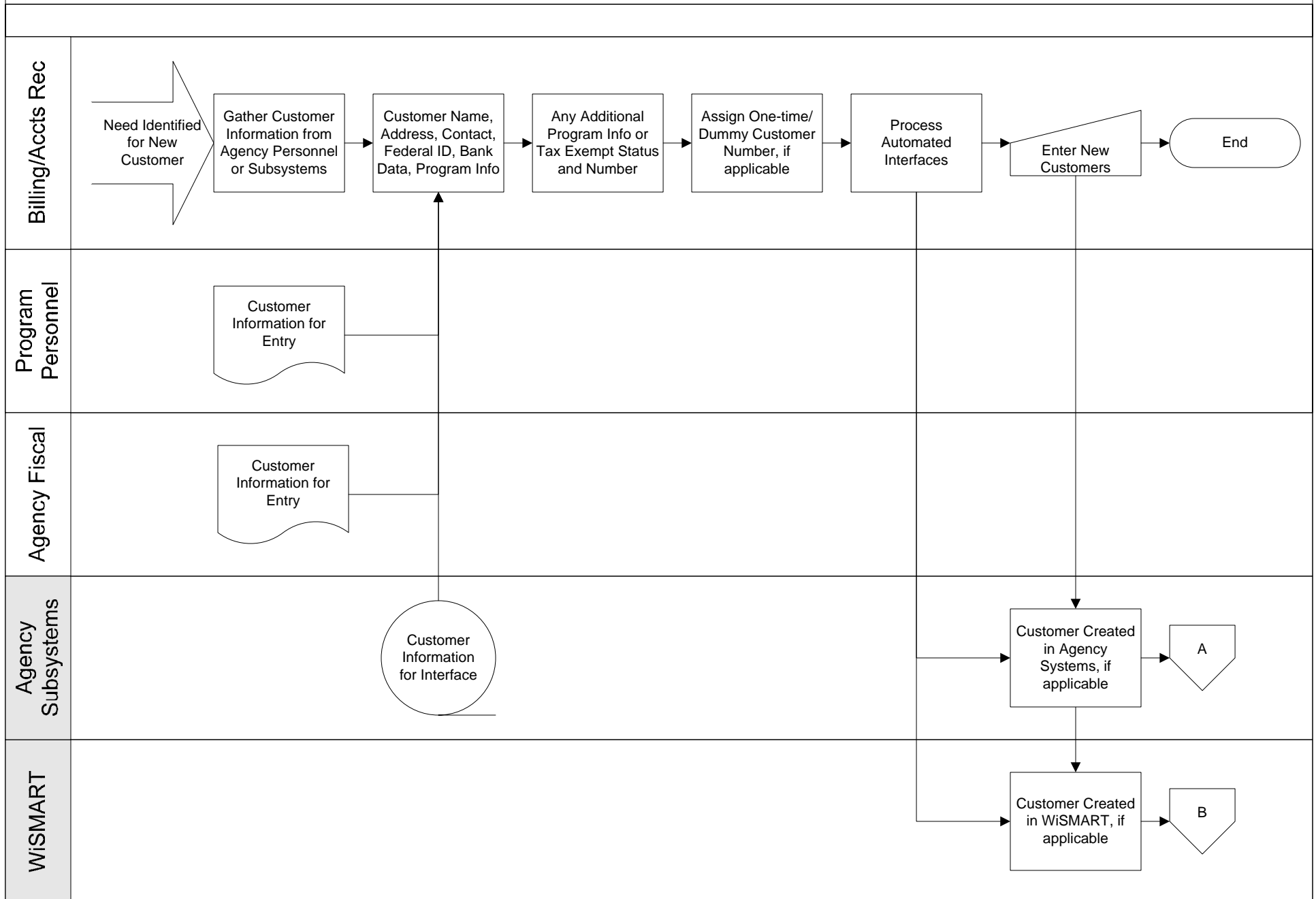


**Process:** Accounts Receivable  
**Sub-Process:** AR-01 Customer Maintenance  
**Prepared By:** IBIS Project Team

**File:** As-Is AR-01 Customer Maintenance.vsd  
**Date:** 08/29/2005  
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**Process:** Accounts Receivable  
**Sub-Process:** AR-01 Customer Maintenance  
**Prepared By:** IBIS Project Team

**File:** As-Is AR-01 Customer Maintenance.vsd  
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